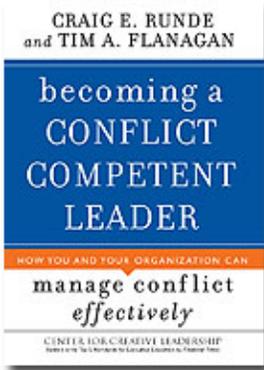


BECOMING A CONFLICT COMPETENT LAWYER PROGRAM

Presented by the Eckerd College Leadership Development Institute



Based on the book, *Becoming a Conflict Competent Leader* (Jossey-Bass, 2006), the Becoming a Conflict Competent Lawyer Program looks at the importance of conflict competence for lawyers and their firms. After exploring the costs associated with not handling conflict well, participants look at how they currently respond to conflict. Using the Conflict Dynamics Profile® assessment instrument, participants answer a number of questions about what triggers conflict for them and how they respond, both constructively and destructively, to it. The program then looks at how different behavioral responses affect how conflict unfolds and how to develop strategies for using the most effective responses. Finally, there is a discussion about how to move from personal to organizational conflict competence by improving the conflict management skills of attorneys and staff in firms and aligning the firm's mission and policies with the conflict management culture it wants to engender.



PROGRAM DETAILS

- Length of Program: 4 hours
- Cost: Based on number of participants, includes individual CDP assessments for all participants
- CLE will be applied for in your state

Presenters Craig Runde and Nora Riva Bergman



Craig Runde is Director of New Program Development at the Eckerd College Leadership Development Institute (LDI) and oversees the Conflict Dynamics Profile® (CDP), an assessment instrument that focuses on workplace conflict. He has been with LDI since 2000 and conducts certification workshops in the CDP and provides individual coaching in LDI's leadership programs. Craig holds a B.A. from Harvard University, a J.D. from Duke University, and an M.L.L. from the University of Denver. He is co-author of the books, *Becoming a Conflict Competent Leader*, *Building Conflict Competent Teams*, and *Developing Your Conflict Competence*.



Nora Riva Bergman is a Practice Advisor with Atticus, Inc. and is certified in the Conflict Dynamics Profile®. She has served as a professor at both Stetson University College of Law and the University of South Florida teaching Negotiation and Conflict Resolution. Her background as an attorney, law professor and mediator gives her a unique perspective on the challenges lawyers face and a deep understanding of the need for lawyers to develop excellent conflict management skills. Nora received a B.A. from the University of South Florida and a J.D., *cum laude*, from Stetson University College of Law.

FOR MORE INFORMATION
OR TO SCHEDULE A
PROGRAM CONTACT:

Patricia Viscomi

**Assistant Director of Testing
and Logistics**

**Leadership Development Institute
Eckerd College**

4200 54th Avenue South

St. Petersburg, Florida 33711

Phone: 727.864.8972

Fax: 727.864.8996

Email: viscompe@eckerd.edu



ECKERD COLLEGE