



THE BIG PICTURE







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THE BIG PICTURE

IMPORTANT Not Urgent vs. IMPORTANT Urgent













Is what I'm doing right now the highest and most valuable use of my time?





Close your door.

Give your team permission to help you.













For efficiency, Joe applied his email filing system to his regular mail.

- Keep your inbox close to empty.
- Set aside time to process email.





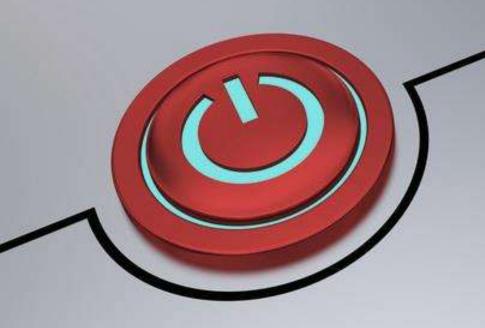
TECH Outlook utilities that save you time



GTD>
Outlook 2013

- Create email folders that work for you.
- Find tools that work for you.





- Turn off alarms and updates.
- Silence your phone.
- Email OFF during focus time.





If it will take less than 2 minutes:

DO IT!







OPTIMIZE YOUR SPACE



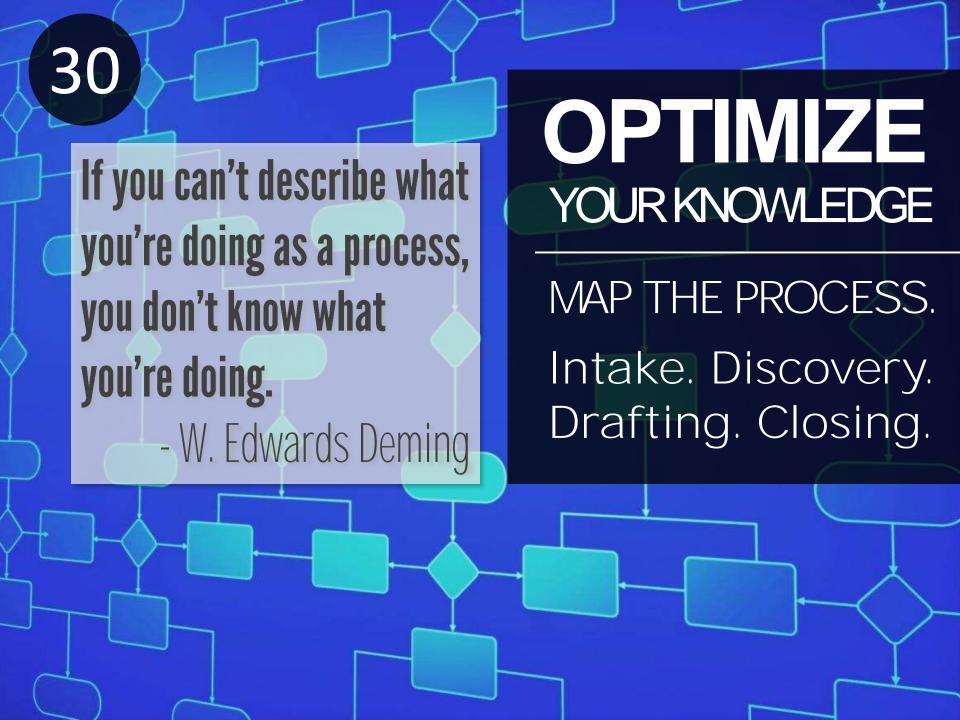






OPTIMIZE YOUR KNOWLEDGE







CLIENTS CHOOSE WISELY

32 A & B TIME INCOME

CLIENTS CHOOSE WISELY

Remember the Pareto Principle.

Fire a few.



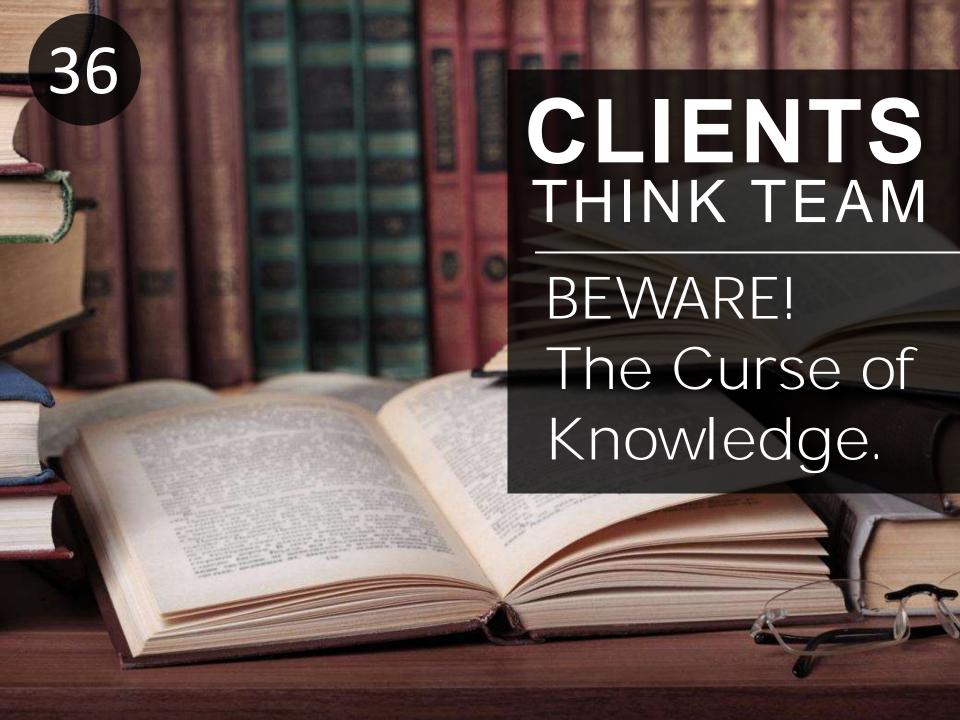
CLIENTS THINK TEAM



35 Specific Measurable Accountable Realistic Time-Lined

CLIENTS THINK TEAM

Delegate EFFECTIVELY.



APPRECIATE YOUR TEAM

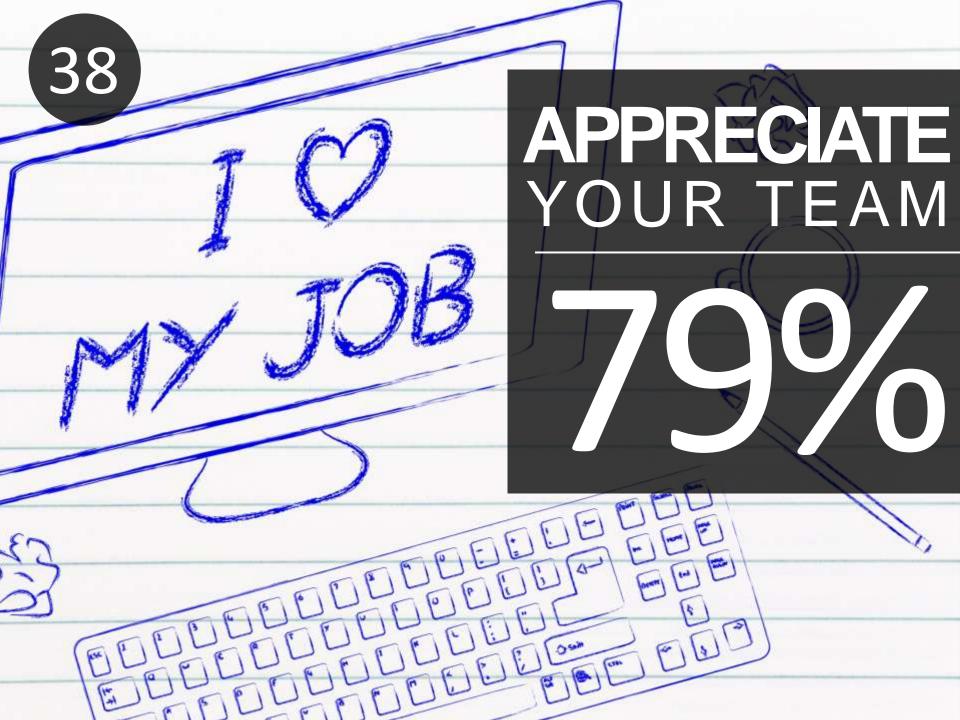
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Next to physical survival, the greatest need of a human being is to be understood, affirmed and appreciated.

- Stephen R. Covey

APPRECIATE YOUR TEAM

Be genuine.
Be authentic.
Be specific.









UPDATE YOUR TECH













UPDATE YOUR TECH

LEVERAGE THE CLOUD

- Case management
- Productivity
- Collaboration











UPDATE YOUR TECH

Find the apps that work for YOU.

RETHINK YOUR THINKING













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RETHINK YOUR THINKING

Never.

Stop.

Learning.







RETHINK YOUR THINKING

Try these apps.

- Headspace
- Calm
- Meditation Oasis



RESOURCES

The Knowing-Doing Gap: How Smart Companies Turn Knowledge Into Action, Sutton, Robert I. and Pfeffer, Jeffrey (1999).

The 7 Habits of Highly Successful People, Covey, Stephen R. (1990).

<u>A Factory of One: Applying Lean Principles to</u> <u>Banish Waste and Improve Your Personal</u> <u>Performance</u>, Markovitz, Daniel (2012).

<u>Goals! How to Get Everything You Want -</u> <u>Faster Than You Ever Thought Possible</u>, Tracy, Brian (2010).

<u>Brain Rules: 12 Principles for Surviving and Thriving at Work, Home and School, Medina, John (2008).</u>

The Myth of Multitasking: How "Doing it All" Gets Nothing Done, Crenshaw, Dave (2008).

<u>Getting Things Done: The Art of Stress-Free</u> <u>Productivity</u> Allen, David (2002).

<u>The Checklist Manifesto</u>, Gawande, Atul (2008).

START DOING. NOW.

<u>Made to Stick: Why Some Ideas Survive</u> <u>and Others Die</u>, Heath, Chip, and Heath, Dan (2007).

<u>5 Languages of Appreciation in the</u> <u>Workplace: Empowering Organizations</u> <u>by Encouraging People</u>, Chapman, Gary and White, Paul (2010).

Eat That Frog: 21 Great Ways to Stop Procrastinating and Get More Done in Less Time, Tracy, Brian (2007).

Your Brain at Work: Strategies for Overcoming Distraction, Regaining Focus, and Working Smarter All Day Long, Rock, David (2009).

