How to Cultivate a Great Board

How do you find, educate and retain members who take on board leadership?

Nora Riva Bergman®
Gardening “101” - Board Basics

The Board is responsible for setting the policy for the association.

- **Planning:** Creating the mission and vision statements and strategic plan.

- **Personnel:** Hiring the executive director, evaluating the executive director. The board approves salary scales and personnel and administrative policies for the association.

- **Finance:** The board approves the budget for the association and approves major contracts and grants.

- **Public Relations:** The board is the public face of the association. Everything board members do reflects on the association.
Gardening “101” - Board Basics

Board Member Responsibilities

• Working with and providing support to the executive director.
• Preparing for and attending Board meetings.
• Setting policy in alignment with the association’s mission and vision.
• Documenting policy decisions to create institutional memory.
• Orienting and mentoring new board members.
• Taking reasonable care in making decisions.
• Avoiding conflicts of interest.
• Acting in the best interests of the association.
Gardening “101” - Board Basics

The board members should not . . .

- Micro-manage the day-to-day operations of the association.
- Give assignments to staff members.

The board members should . . .

Create a list of typical decisions and agree on whether they should be made by:

1. The executive director alone?
2. The executive in consultation with the board?
3. The executive in consultation with the president?
4. The board alone?
5. A board-appointed committee?
How to Cultivate a Great Board

- Deciding what size flower bed is best.
  Big board? Small board?

- Growing stand-out board members.
  Keep a hot-house full of candidates.

- Choosing your plants.
  Remember the most beautiful gardens have a variety of different flowers.

- Planting.
  Orient your board for success.

- Feeding.
  Keep your board healthy and growing.

- Weeding.
  Gardens need regular weeding to stay healthy and beautiful. So does your board.
Deciding what size flower bed is best.
Big board? Small board?

The number of members on your board should not be too big - or too small - but just right!
But how do you determine what is just right?
Deciding what size flower bed is best.

**Larger boards** - about 15 members are useful when fundraising is a main function of the board. Bar foundations may want to consider a larger board that includes fundraising subcommittees.

**Smaller boards** - Seven to nine member boards can operate more informally and more quickly.
Growing stand-out board members.
Keep a hot-house full of candidates.

- Seek out people who have experience working with the association.
- Grow new board members in your committees & sections.
- Look for potential board members who compliment rather than duplicate each others strengths.
- Provide opportunities for those who want to serve but who are not ready for the board.
- Give your Young Lawyers Section a seat at the board table.
- Assign board mentors to committee & section chairs who have expressed an interest in board membership.
Growing stand-out board members.
Keep a hot-house full of candidates.

What can your bar association do to grow stand-out board members?
Choosing your plants.
Remember the most beautiful gardens have a variety of different flowers.

• Board members, the executive director, and key staff should work together to identify people who can strengthen the board.

• Keep a running list of potential stand-out board members.

• Create a sub-committee with the task of listing potential candidates.

• Interview potential candidates in advance.
Choosing your plants.
Remember the most beautiful gardens have a variety of different flowers.

- Age
- Gender
- Race
- Ethnicity
- Private/Public Practice
- Large Firm/Small Firm/Solo Practitioners
Choosing your plants.
Remember the most beautiful gardens have a variety of different flowers.

Diversity = Creative Solutions

• A diverse board is more likely to consider various perspectives & come up with creative solutions, if . . .
• They recognize that a diverse board also presents potential conflicts.
• They understand that there are not “good” or “bad” boardroom styles.
• The president encourages participation from each board member - especially the “quiet ones.”
Planting.
Orient your board for success.

- Orientation is critical to the overall success of your board and to bringing new board members up to speed quickly.
- Orientation should begin during the recruitment and nomination process.
- Responsibility for effective board orientation should be shared between the board and the executive director and staff.
- Create a job description to provide to new board members so they know what is expected of them.
- Assign a mentor to new board members.
Planting.  
Orient your board for success.

- Before the first board meeting, schedule a meeting between the new board member(s), president, executive director and any other key individuals in the association.
- Provide a detailed board member manual, which should include:
  - Mission Statement & Strategic Plan
  - Bylaws & Articles of Incorporation
  - A thorough description of programs and services
  - Current budget & recent financial statements
  - Minutes from the previous year
  - A list of board members and contact information
  - Lists of committees, sections and chairs
Planting.
Orient your board for success.

What can your bar association do to improve your board orientation process?
Feeding.
Keep your board healthy and growing.

Create a culture of respect for each other.

• Listen to understand, not to judge.
• Put courtesy first.
• Be visibly prepared.
• Take your seat.
• Be professional.

Create a culture of respect for the staff.

• Ask for *and listen to* staff input on critical issues.
• Provide staff development opportunities.
• Say “thank you.”
Feeding.
Keep your board healthy and growing.

Hold high-quality meetings.

- Set and stick to the board agenda.
- Provide information in board packets that gets members thinking about an issue *before* the meeting.
- Bundle routine items into a consent agenda.
- Condense administrative matters to a single vote.
- Discuss financials at the end of the meeting.
- Be able to move beyond details.
- Allow input from all, domination from none.
- Use an outside facilitator for difficult issues so that no member can nudge the discussion in one direction.
Feeding.
Keep your board healthy and growing.

Make your board meetings fun.
• Give a meeting a “cause.” Food drive. Book drive.
• Start at odd times.
• Plan a board dinner after the meeting.

What can your bar association do to make board meetings fun?
Weeding.
Gardens need regular weeding to stay healthy and beautiful.
So does your board.

- Include provisions for removal in your by-laws.
- Require attendance at board meetings and maintain an attendance log.
- Talk to ineffective board members.
- Ask members to rate the effectiveness of other members – 3 best/3 worst and why.
- Evaluate the board utilizing 360 degree feedback and a facilitator.
We reap what we sow.
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